



SCOTT FRANZBLAU  
 VENTURE PREP  
 Account Number :



**ACCOUNT SUMMARY**

Account Number		Previous Balance	\$623.88
Credit Limit	\$1,000.00	Payments	\$623.88
Available Credit	-\$98.00	Credits	\$0.00
Statement Closing Date	November 14, 2014	Purchases	\$991.58
<b>Payment Due Date</b>	<b>December 04, 2014</b>	Other Charges	\$0.00
Amount Past Due	\$0.00	Cash Advances	\$0.00
Min Payment Due	\$30.00	<b>Finance Charges</b>	<b>\$0.00</b>
Days in Billing Cycle	31	New Balance	\$991.58

**TRANSACTIONS**

Trans Date	Post Date	Reference Number	Transaction Description	Amount
10/19	10/19	F476900MN000IXFRT	Amazon.com AMZN.COM/BILL WA	\$99.95
10/20	10/20	F476900MN000IXFRT	Amazon.com AMZN.COM/BILL WA	\$279.86
10/21	10/21	F476900MR000IXFRT	Amazon.com AMZN.COM/BILL WA	\$72.75
10/22	10/22	7476900MRBJT0SZXP	PAYMENT - THANK YOU	-\$623.88
10/23	10/23	F476900MV000IXFRT	SQ *THUMP COFFEE Denver CO	\$15.52
10/27	10/27	2443106MX5V5XF6NZ	CHIPOTLE 0255 DENVER CO	\$48.01
10/28	10/28	2469216MX00V95GGP	Amazon.com AMZN.COM/BILL WA	\$65.88
10/30	10/30	2401339MZ0320XBHL	CAKE CRUMBS DENVER CO	\$10.18
11/01	11/01	2469216N100PPKB83	KMC-HISTORY COLORADO C DENVER CO	\$82.50
11/04	11/04	2416407N513QZ3XQZ	SAFeway STORE00016147 DENVER CO	\$18.85
11/06	11/06	2401339N600HM2DJM	CAKE CRUMBS DENVER CO	\$12.88
11/11	11/11	2443106ND5V5XF6RV	CHIPOTLE 0255 DENVER CO	\$47.90
11/12	11/12	2405080NDS66E1QN2	LEARNING A-Z 214-9329500 TX	\$237.30



P O BOX 30833  
 SALT LAKE CITY UT 84130-0833

For prompt credit, mail payment to location shown below.  
 Payment sent to any other location may delay crediting your account.  
 Please detach this portion and return it with your payment to ensure proper credit.

**Make Checks Payable to :**

BANKCARD CENTER  
 PO BOX 30833  
 SALT LAKE CTY UT 84130-0833

**PAYMENT INFORMATION**

Account Number	
Payment Due Date	12/04/14
New Balance	\$991.58
Minimum Payment Due	\$30.00
<b>Past Due Amount</b>	<b>\$0.00</b>
<b>Cash Enclosed</b>	_____
<b>Total Payment Amount</b>	\$ <input type="text"/>

SCOTT FRANZBLAU  
 VENTURE PREP  
 2540 HOLLY ST  
 DENVER CO 80207-3228

SCOTT FRANZBLAU  
Account Number :

<b>Finance Charge Summary</b>	<b>Daily Periodic Rate (May Vary)</b>	<b>Total Finance Charge</b>	<b>Balance Subject to Finance Charge</b>	<b>Annual Percentatge Rate</b>
-------------------------------	---------------------------------------	-----------------------------	--	--------------------------------

<b>Purchase</b>	0.03355%	\$0.00	\$0.00	12.25%
<b>Cash Advances</b>	0.05270%	\$0.00	\$0.00	19.24%

**Questions:**

Cardholder Services 1-866-749-7470  
Lost or Stolen 1-866-749-7470

**Remit To:**

Bankcard Center  
PO Box 30833  
Salt Lake City UT 84130

**Or Write:**

Bankcard Center  
PO Box 25787  
Salt Lake City UT 84125-0787

Visit us on the web at: [www.vectrabank.com](http://www.vectrabank.com)

Change of address? Please call 1-866-749-7470 or visit your local branch.

**IMPORTANT INFORMATION ABOUT YOUR STATEMENT**

**BILLING RIGHTS SUMMARY  
(For Consumer Credit Card Accounts Only)**

**What to do if you find a mistake on your statement.** If you think there is an error on your statement, write to us at:

BankCard Center, Attn: Disputes  
P. O. Box 25787  
Salt Lake City, UT 84125-0787

In your letter, give us the following information:

- Your name and account number.
- The date and dollar amount of the suspected error.
- A description of what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement. You must notify us of any potential errors in writing. You may call us but if you do, we are not required to investigate any potential errors and you may have to pay the amount in question. While we investigate whether or not there has been an error, we cannot try to collect the amount in question, or report you as delinquent on that amount. The charge in question may remain on your statement and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount. While you do not have to pay the amount in question, you are responsible for the remainder of your balance. We can apply any unpaid amount against your credit limit.

**Your Rights If You Are Dissatisfied With Your Credit Card Purchases:** If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase. To use this right, all of the following must be true:

- (1) The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- (2) You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
- (3) You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing at the address stated above. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay, we may report you as delinquent.

**HOW YOUR INTEREST CHARGES ARE COMPUTED**

**Periodic Interest Charges:** No periodic interest charge on purchases will be assessed if you paid the total New Balance listed on the previous monthly statement in full by the payment due date; otherwise, a periodic interest charge will be assessed on each purchase item from the date of purchase transaction. A periodic interest charge on quasi cash, cash advance and balance transfer transactions will be assessed on each transaction from the date of such transaction and there is no grace period within which such transactions can be repaid without incurring an interest charge.

**Periodic Interest Charge Calculations:** Interest charges on purchases and interest charges on quasi cash, cash advance and balance transfer transactions are calculated separately and the resulting amounts are then combined to arrive at the total finance charges for the billing period. 1) We first determine the "average daily balance" of your account (including new transactions). To get the "average daily balance", we take the beginning balance of your account each day, add any new transactions and then subtract any payments or credits. This gives us the daily balance (any unpaid interest charges incurred during that billing period are not included in the daily balance). Then, we add up all of the daily balances for the billing period and divide the total by the number of days in the billing period. This gives us the average daily balance, which is also called the "balance subject to interest charge" on your monthly statement. 2) We multiply the balance subject to interest charge by the number of days in the billing period; the resulting number is then multiplied by the daily periodic rate to determine the amount of interest charge.

**IMPORTANT INFORMATION ABOUT PAYMENTS**

Please allow at least seven (7) days for mailed payments to reach us. Payments in proper form received Monday through Friday (excluding holidays) by 5:00 p.m. local time at the address on the payment coupon will be credited as of that day. There will be a delay in crediting a payment not received at the address on the payment coupon and/or not in proper form.

Proper Form: For a payment to be in proper form you must enclose a valid check or money order drawn on a U.S. bank in U. S. dollars and include your name and the last four digits of your account number on the check or money order. Do not send cash or foreign currency.

**NOTIFICATION OF DISPUTED ITEM**  
Please call 1-888-758-5349 before completing this form.  
If your card has been lost or stolen call 1-888-758-5349 immediately.

To notify us of an item you are disputing you can write to us in a separate letter or use this form. Please mail to the following address:

BankCard Center, Attn: Disputes  
P. O. Box 25787  
Salt Lake City, UT 84125-0787

Do not mail your dispute with your payment.

Name	
Signature	Date
Account #	
Reference #	Disputed Amount \$
Merchant	Date

I have examined the transactions on my bill and I'm disputing an item for the following reason(s):

- Neither I nor any person authorized by me to use the card made or received any goods or services represented by the transaction listed above. (If you do not recognize a transaction call 1-888-758-5349 immediately)
- Although I did make a transaction with the merchant (copy of sales slip enclosed), I was billed for # \_\_\_\_\_ transactions(s) totaling \$ \_\_\_\_\_ that I did not engage in, nor did anyone else that is authorized to use my card. I have possession of all my cards.
- I haven't received the merchandise that was to have been shipped to me. Expected date of delivery was \_\_\_\_\_. I contacted the merchant on \_\_\_\_\_ and the merchant's response was \_\_\_\_\_

(In order to assist you, the merchant must have been contacted)

- I returned or cancelled (circle one) merchandise on \_\_\_\_\_ because \_\_\_\_\_  
\_\_\_\_\_  
(Attach copy of refund and/or return receipt)

- The attached credit slip was posted as a charge on my statement.
- I was issued a credit slip for \$ \_\_\_\_\_ on \_\_\_\_\_ that has not posted on my statement. (Attach a copy of the credit slip)
- Merchandise shipped to me arrived damaged and/or defective on \_\_\_\_\_. I returned it on \_\_\_\_\_. Merchant response was \_\_\_\_\_

(Attach a copy of the postal receipt and/or credit slip)

- The sales receipt amount was increased from \$ \_\_\_\_\_ to \$ \_\_\_\_\_ and/or was added incorrectly. (Attach a copy of the receipt that supports the correct amount).
- I paid the \$ \_\_\_\_\_ transaction that posted on \_\_\_\_\_ with another form of payment, the merchant is \_\_\_\_\_ (Attach copies of any supporting proof of another form of payment)
- I made a single transaction with \_\_\_\_\_ for \$ \_\_\_\_\_ on \_\_\_\_\_ but not the transaction for \$ \_\_\_\_\_ that posted to my statement on \_\_\_\_\_.
- Other - Attach a letter describing what you are disputing and copies of any supporting documents.

**If you use the original form above please make a copy of the billing statement on the reverse side and any other documents for your records.**