



NICOLE GRYZBOWSKI  
 VENTURE PREP  
 Account Number :  
 xxxx xxxx xxxx 1252



**ACCOUNT SUMMARY**

Account Number	xxxx xxxx xxxx 1252	Previous Balance	\$441.80
Credit Limit	\$5,000.00	Payments	\$5,441.80
Available Credit	\$1,654.00	Credits	\$0.00
Statement Closing Date	August 14, 2015	Purchases	\$2,142.04
<b>Payment Due Date</b>	<b>September 03, 2015</b>	Other Charges	\$0.00
Amount Past Due	\$0.00	Cash Advances	\$0.00
Min Payment Due	\$0.00	<b>Finance Charges</b>	<b>\$0.00</b>
Days in Billing Cycle	31	New Balance	-\$2,857.96

PLEASE DO NOT PAY, AS OF THIS STATEMENT DATE YOUR ACCOUNT HAS A CREDIT BALANCE.

**TRANSACTIONS**

Trans Date	Post Date	Reference Number	Transaction Description	Amount
07/20	07/20	74769006ABJVG94G6	PAYMENT - THANK YOU	-\$441.80
07/22	07/22	24750766QS66MQBAN	MONTBELLO DRY CLEANERS DENVER CO	\$67.96
07/24	07/24	24493986D0RQP51ZA	CRAIGSLIST.ORG 415-399-5200 CA	\$25.00
07/28	07/28	24164076H321FLRGD	STAPLES DIRECT 800-3333330 MA	\$115.48
07/28	07/28	24692166H001J66AF	Amazon.com AMZN.COM/BILL WA	\$25.72
07/28	07/28	24692166H002HL6MA	Amazon.com AMZN.COM/BILL WA	\$169.95
07/28	07/28	24692166H002M1X68	AMAZON MKTPLACE PMTS AMZN.COM/BILL WA	\$157.06
07/30	07/30	24055236K2DZ9FP8J	WALMART.COM 8009666546 800-966-6546 AR	\$292.52
08/01	08/01	24692166M00956PT7	AMAZON MKTPLACE PMTS AMZN.COM/BILL WA	\$27.64
08/02	08/02	24692166N00MYED9Q	AMAZON MKTPLACE PMTS AMZN.COM/BILL WA	\$83.39
08/03	08/03	24692166P00BMHEG8	AMAZON MKTPLACE PMTS AMZN.COM/BILL WA	\$23.58
08/04	08/04	24071056TWMML4EF6	SANTIAGO'S MEXICAN RES COMMERCE CITY CO	\$36.87
08/04	08/04	24445006THF2G5SSX	WALGREENS #9570 BROOMFIELD CO	\$397.74
08/04	08/04	24692166R00F1VYNR	AMAZON MKTPLACE PMTS AMZN.COM/BILL WA	\$36.28
08/04	08/04	24692166R00QVRQZK	AMAZON MKTPLACE PMTS AMZN.COM/BILL WA	\$61.76
08/04	08/04	24692166R00RX2TK7	AMAZON MKTPLACE PMTS AMZN.COM/BILL WA	\$60.19
08/05	08/05	24493986T0RBBNETT	CRAIGSLIST.ORG 415-399-5200 CA	\$25.00
08/05	08/05	24493986T0RBBNHE3	CRAIGSLIST.ORG 415-399-5200 CA	\$25.00
08/05	08/05	24692166T001BSRNL	AMAZON MKTPLACE PMTS AMZN.COM/BILL WA	\$13.76
08/10	08/10	24431056Z61DK92JE	EINSTEIN BROS BAGELS3366 DENVER CO	\$12.94



P O BOX 30833  
 SALT LAKE CITY UT 84130-0833

For prompt credit, mail payment to location shown below.  
 Payment sent to any other location may delay crediting your account.  
 Please detach this portion and return it with your payment to ensure proper credit.

**Make Checks Payable to :**

BANKCARD CENTER  
 PO BOX 30833  
 SALT LAKE CTY UT 84130-0833

**PAYMENT INFORMATION**

Account Number	xxxx xxxx xxxx 1252
Payment Due Date	09/03/15
New Balance	-\$2,857.96
Minimum Payment Due	\$0.00
<b>Past Due Amount</b>	<b>\$0.00</b>
<b>Cash Enclosed</b>	_____

Total Payment Amount \$

NICOLE GRYZBOWSKI  
 VENTURE PREP  
 2540 HOLLY ST  
 DENVER CO 80207-3228

NICOLE GRYZBOWSKI  
 Account Number :  
 xxxx xxxx xxxx 1252

**TRANSACTIONS (Continued)**

Trans Date	Post Date	Reference Number	Transaction Description	Amount
08/10	08/10	24431056Z61DK92JZ	EINSTEIN BROS BAGELS3366 DENVER CO	\$17.27
08/10	08/10	24445006Y8PP91EMN	KING SOOPERS #0093 DENVER CO	\$45.96
08/10	08/10	24493986Z619LPQYA	ONTIMETELECOM.COM 800-928-2086 FL	\$34.99
08/11	08/11	24493986Z0RBVXYWN	CRAIGSLIST.ORG 415-399-5200 CA	\$25.00
08/11	08/11	24692166Z006S7MNQ	AMAZON MKTPLACE PMTS AMZN.COM/BILL WA	\$47.37
08/12	08/12	2443106702DZ7HGFD	AMAZON.COM AMZN.COM/BILL AMZN.COM/BILL WA	\$206.24
08/12	08/12	24692167000E4V209	Amazon.com AMZN.COM/BILL WA	\$107.37
08/13	08/13	747690072BJTXERVY	PAYMENT - THANK YOU	-\$5,000.00

Finance Charge Summary	Daily Periodic Rate (May Vary)	Total Finance Charge	Balance Subject to Finance Charge	Annual Percenatge Rate
Purchase	0.03355%	\$0.00	\$0.00	12.25%
Cash Advances	0.05270%	\$0.00	\$0.00	19.24%

**Questions:**

**Remit To:**

**Or Write:**

Cardholder Services 1-866-749-7470  
 Lost or Stolen 1-866-749-7470

Bankcard Center  
 PO Box 30833  
 Salt Lake City UT 84130

Bankcard Center  
 PO Box 25787  
 Salt Lake City UT 84125-0787

Visit us on the web at: [www.vectrabank.com](http://www.vectrabank.com)

Change of address? Please call 1-866-749-7470 or visit your local branch.

**IMPORTANT INFORMATION ABOUT YOUR STATEMENT**

**BILLING RIGHTS SUMMARY  
(For Consumer Credit Card Accounts Only)**

**What to do if you find a mistake on your statement.** If you think there is an error on your statement, write to us at:

BankCard Center, Attn: Disputes  
P. O. Box 25787  
Salt Lake City, UT 84125-0787

In your letter, give us the following information:

- Your name and account number.
- The date and dollar amount of the suspected error.
- A description of what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement. You must notify us of any potential errors in writing. You may call us but if you do, we are not required to investigate any potential errors and you may have to pay the amount in question. While we investigate whether or not there has been an error, we cannot try to collect the amount in question, or report you as delinquent on that amount. The charge in question may remain on your statement and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount. While you do not have to pay the amount in question, you are responsible for the remainder of your balance. We can apply any unpaid amount against your credit limit.

**Your Rights If You Are Dissatisfied With Your Credit Card Purchases:** If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase. To use this right, all of the following must be true:

- (1) The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- (2) You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
- (3) You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing at the address stated above. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay, we may report you as delinquent.

**HOW YOUR INTEREST CHARGES ARE COMPUTED**

**Periodic Interest Charges:** No periodic interest charge on purchases will be assessed if you paid the total New Balance listed on the previous monthly statement in full by the payment due date; otherwise, a periodic interest charge will be assessed on each purchase item from the date of purchase transaction. A periodic interest charge on quasi cash, cash advance and balance transfer transactions will be assessed on each transaction from the date of such transaction and there is no grace period within which such transactions can be repaid without incurring an interest charge.

**Periodic Interest Charge Calculations:** Interest charges on purchases and interest charges on quasi cash, cash advance and balance transfer transactions are calculated separately and the resulting amounts are then combined to arrive at the total finance charges for the billing period. 1) We first determine the "average daily balance" of your account (including new transactions). To get the "average daily balance", we take the beginning balance of your account each day, add any new transactions and then subtract any payments or credits. This gives us the daily balance (any unpaid interest charges incurred during that billing period are not included in the daily balance). Then, we add up all of the daily balances for the billing period and divide the total by the number of days in the billing period. This gives us the average daily balance, which is also called the "balance subject to interest charge" on your monthly statement. 2) We multiply the balance subject to interest charge by the number of days in the billing period; the resulting number is then multiplied by the daily periodic rate to determine the amount of interest charge.

**IMPORTANT INFORMATION ABOUT PAYMENTS**

Please allow at least seven (7) days for mailed payments to reach us. Payments in proper form received Monday through Friday (excluding holidays) by 5:00 p.m. local time at the address on the payment coupon will be credited as of that day. There will be a delay in crediting a payment not received at the address on the payment coupon and/or not in proper form.

Proper Form: For a payment to be in proper form you must enclose a valid check or money order drawn on a U.S. bank in U. S. dollars and include your name and the last four digits of your account number on the check or money order. Do not send cash or foreign currency.

**NOTIFICATION OF DISPUTED ITEM**  
Please call 1-888-758-5349 before completing this form.  
If your card has been lost or stolen call 1-888-758-5349 immediately.

To notify us of an item you are disputing you can write to us in a separate letter or use this form. Please mail to the following address:

BankCard Center, Attn: Disputes  
P. O. Box 25787  
Salt Lake City, UT 84125-0787

Do not mail your dispute with your payment.

Name _____	
Signature _____	Date _____
Account # _____	
Reference # _____	Disputed Amount \$ _____
Merchant _____	Date _____

I have examined the transactions on my bill and I'm disputing an item for the following reason(s):

- Neither I nor any person authorized by me to use the card made or received any goods or services represented by the transaction listed above. (If you do not recognize a transaction call 1-888-758-5349 immediately)
- Although I did make a transaction with the merchant (copy of sales slip enclosed), I was billed for # \_\_\_\_\_ transactions(s) totaling \$ \_\_\_\_\_ that I did not engage in, nor did anyone else that is authorized to use my card. I have possession of all my cards.
- I haven't received the merchandise that was to have been shipped to me. Expected date of delivery was \_\_\_\_\_. I contacted the merchant on \_\_\_\_\_ and the merchant's response was \_\_\_\_\_

(In order to assist you, the merchant must have been contacted)

- I returned or cancelled (circle one) merchandise on \_\_\_\_\_ because \_\_\_\_\_  
\_\_\_\_\_  
(Attach copy of refund and/or return receipt)

- The attached credit slip was posted as a charge on my statement.
- I was issued a credit slip for \$ \_\_\_\_\_ on \_\_\_\_\_ that has not posted on my statement. (Attach a copy of the credit slip)
- Merchandise shipped to me arrived damaged and/or defective on \_\_\_\_\_. I returned it on \_\_\_\_\_. Merchant response was \_\_\_\_\_

(Attach a copy of the postal receipt and/or credit slip)

- The sales receipt amount was increased from \$ \_\_\_\_\_ to \$ \_\_\_\_\_ and/or was added incorrectly. (Attach a copy of the receipt that supports the correct amount).
- I paid the \$ \_\_\_\_\_ transaction that posted on \_\_\_\_\_ with another form of payment, the merchant is \_\_\_\_\_ (Attach copies of any supporting proof of another form of payment)
- I made a single transaction with \_\_\_\_\_ for \$ \_\_\_\_\_ on \_\_\_\_\_ but not the transaction for \$ \_\_\_\_\_ that posted to my statement on \_\_\_\_\_.
- Other - Attach a letter describing what you are disputing and copies of any supporting documents.

**If you use the original form above please make a copy of the billing statement on the reverse side and any other documents for your records.**